



SERVICE ANNOUNCEMENT No. 17-2003

Oct. 22nd, 03

To the Dealer

To the Warranty Dept. Manager

Recall Campaigns:

- A. KR V11 SPORT connecting rod, flexible coupling and moveable hose**
- B. KR and KS V11 SPORT flexible coupling and moveable hose**

To whom it may concern,

We have found that that the following problems may arise on the model of this Recall Campaign.

Connecting rod: if the engine is running at high revolution, close the rev limiter, for a prolonged amount of time, this may cause the connecting rod's screws to give way. The result could be that they break and that the engine breaks down as well.

Gear internal spring drive: break down

Double moveable hose: break down



Solutions adopted in production

A new connecting rod with superior mechanic characteristics and new screws has been adopted since January 2000 (starting with frame no. ZGUKR0000YM112131).

A new spring drive and a new moveable hose have been in use since May 2001 (starting with frame no. ZGUKS00001M211172).

Vehicles involved in the recall campaign

This Recall Campaign involves the entire production of the following vehicles:

- a) KR V11 SPORT connecting rod, spring drive and moveable hose:
from frame number ZGUKR0000XM111112 to ZGUKR0000YM112130

- b) KR and KS V11 SPORT spring drive and moveable hose:
from frame number ZGUKR0000YM112131 to ZGUKR00001M114639
from ZGUKS00001M111111 to ZGUKS00001M111147
from ZGUKS00001M211111 to ZGUKS00001M211162

Solutions for the vehicles in this Recall Campaign

On the vehicles of this Recall Campaign a) it is necessary to assemble the kit code no. **973260900015** having the following details:

KIT A - 97 32 60 90 00 15 (111,74 €)

Description	Code	Quantity
Connecting rod	01061531	2
Cylinder gasket	14020865	2
Head cover gasket	14023760	2
Head gasket	30022060	2
O'ring	90706094	10
Oil cup gasket	01003650	1
Flange gasket	01003600	1
Half bearings	01062030/37062005	4
Flexible coupling hose	04211201	1
Spacer	04212401	1
Moveable hose	04214901	2



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On the vehicles of this Recall Campaign b) it is necessary to assemble the kit code **973260900016** having the following details:

KIT B - 97 32 60 90 00 16 (24,36 €)

Description	Code	Quantity
Flexible coupling hose	04211201	1
Spacer	04212401	1
Moveable hose	04214901	2

Kit supplies

The kits must be ordered according to the normal procedure for spare parts by using the pertaining codes for Kit A and Kit B. To reduce inconveniences to the final users, we suggest ordering a sufficient number of kits in order to best satisfy the clients' requests, which will come to the dealer after having received the informational letter about this campaign.

Instructions to replace the parts listed

For the procedure, see the V11 Sport manual code 01 92 01 30 (language version E-F-S)) or code 01 92 01 31 (language version F-UK-NL)
Chapter M – engine Chapter N – gear

Refund for operational costs

Refund for the kits will take place solely after the work has been performed. So, in order to obtain the refund for the kits utilized as well as for the labor, you will need to insert the request in A2D by using the “work in campaign” function. The fields that will be requested for the correct registration are:

- the date the work was performed
- the frame number
- Km
- Campaign Code I01EA5 (campaign A) or I01EB5 (campaign B)

After having saved the request, the system will automatically associate the work with the following codes:

- Position Code: AD01 (campaign A) or AG09 (campaign B)
- Defect Code: MB
- Operation Code: 01
- Spare part: Kit A (code 973260900015) or Kit B (code 973260900016)
- Time 12 h (A) 8.8 (B)

The works that you inserted in A2D will be included in the monthly pro-forma invoice.



Summary table

CAMPAIGN	A			B		
	KR V11 SPORT connecting rod, spring drive and moveable hose			KR and KS V11 SPORT spring drive and moveable hose		
CAMPAIGN CODE IN A2D	I01EA5			I01EB5		
FRAME NO.	from ZGUKR0000XM111112 to ZGUKR0000YM112130			from ZGUKR0000YM112131 to ZGUKR00001M114639 from ZGUKS00001M111111 to ZGUKS00001M111147 from ZGUKS00001M211111 to ZGUKS00001M211162		
KIT	A			B		
	Description	Code	Quantity	Description	Code	Quantity
	Conrods	01061531	2	Flexible coupling hose	04211201	1
	Cylinder gaskets	14020865	2	Spacer	04212401	1
	Head cover gasket	14023760	2	Moveable hose	04214901	2
	Head gaskets	30022060	2			
	O'ring	90706094	10			
	Oil cup gasket	01003650	1			
	Flange gasket	01003600	1			
	Half bearings	01062030/37062005	4			
	Flexible coupling hose	04211201	1			
	Spacer	04212401	1			
	Moveable hose	04214901	2			